

## **SYNETIQ is working hard to keep Police and other key services moving**



As the UK faces an unprecedented time, all sectors are making sure they are as prepared as they can be for the challenges that the next few months could bring.

Police forces are focusing their efforts on clearing their compounds of excess vehicles as part of their planning.

As a result, SYNETIQ has experienced a record number of vehicle uplifts from the Police this week, receiving over 500 vehicles in just two days.

Mike Carey, Deputy Head of Vehicle Recovery & Examination Services at Metropolitan Police, said: “We cannot underplay the importance of SYNETIQ’s work and the impact this has on our operational capabilities. We are facing incredible pressure to ensure there is storage space in the pounds. Vehicle collection and processing by SYNETIQ is a business-critical operation with paramount importance to us.”

“We’d like to take this opportunity to state how important this work is for us, how much we value SYNETIQs service and employees and what it means to us that, in our time of emergency, we can rely upon SYNETIQ to continue to deliver this service to us.”

The business works with many of the UK's Police forces to provide compliant salvage and vehicle recycling services across the country. As the number of Coronavirus cases rise, it's key to the emergency services that SYNETIQs operations remain open to support them.

The Department for the Environment, Food and Rural Affairs (DEFRA), classes employees that work in the collection, processing, recycling and disposal of waste, including scrap metal, as critical workers.

To keep supporting the country's key sectors and workers, SYNETIQs teams have all had to adapt to new ways of working; social distancing has been adopted as a priority. All those that can are now working from home, and any that can't have taken extra steps to protect themselves and their families from the spread of virus. Customer facing operations, such as parts counters, have been closed - with the business only selling parts via its eBay store and mygreenfleet platform.

SYNETIQs leadership team continue to work closely with their employees to resource and contingency plan as the scale of the Coronavirus unfolds.

### **Keeping vital vehicles on the road**

It's not just Police forces that SYNETIQ keeps on the road. It also supports many of the UKs critical services through parts and repair services, meaning mechanical repair and green parts operations must continue.

The mechanical solutions team, previously Motorman Ltd, is still completing engine replacements and other mechanical repairs on ambulances and food delivery vehicles, from a network of workshops throughout the UK.



Mygreenfleet must also continue to deliver; many mygreenfleet clients have been named as critical workers, with large commercial supermarket and utility fleets, and

their garage and Bodyshop repair partners being reliant on green parts to stay on the road.



The vital services that SYNETIQ supports have never been more important to our society than right now, and the business will continue to do everything it can to keep them moving at the time we need them most.

Richard Martin, MD of SYNETIQ said “It’s a difficult time for everyone in the UK right now. We are committed to doing everything we can to support our clients, customers, colleagues and their families during this time. The situation will continue to change, and we will work closely with all critical services to ensure we deliver for them and play our part in the fight against Coronavirus”