



Copart's specialist teams are ready to handle business disruption from coronavirus

Copart UK, the global vehicle remarketing business, has reassured its customers that it is fully prepared to deal with any further fallout from coronavirus.

Handling over 400,000 vehicles on behalf of their customers every year, Copart has the logistical discipline required to collect, assess, engineer and retail vehicles up and down the UK during crisis situations.

According to UK Managing Director, Jane Pocock, Copart will call on their vast network of experienced operations centres and purpose-built fleet of over 250 transporters to keep services moving; whilst utilising the expertise of rapid Catastrophe Response Teams, who provide support in times of floods and other crisis situations.

Jane said: "Copart has a continuously reviewed Business Continuity Plan on standby to launch, to ensure our operation continues to function and we uphold our customer responsibilities.

"We welcomed the commitment from the Chancellor in Wednesday's Budget to take every necessary measure to steer the UK through the coronavirus crisis, as well as the government's determination to be guided by the science in its decision-making.

"The specific challenges that the coronavirus situation brings for many companies centre around staff and system logistics, but as we own all our operations centres and those who work there are Copart employees, we can manage peaks in demand through centrally controlled decisions and any local issues by simply diverting to another Copart operations centre."

Copart's specialist function teams that support operations are already enabled to work remotely. "This enables us to instigate 'Virtual Team' contingency plans, including a separate business continuity location which applies whether it's claims settlement, customer service teams or any supporting function." she said.

Additionally, Jane said being part of the global Copart family acted as a further stabiliser for employees and customers in uncertain times.

"All our UK critical systems are cloud based and are housed in military grade hosting facilities, distributed globally and supported by Copart in both the United States and in India. Our customers can rest assured it will be business as usual despite the potential practical challenges coronavirus may bring."

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And, with over 1,100 employees across 18 UK locations, the health and safety of their people is paramount for Copart.

Jo Ferguson, head of UK HR, said: "We are following the coronavirus situation closely and will be guided by scientific experts. We are monitoring information published by the World Health Organisation and Public Health England and will continue to share regular updates and information with our employees."

Notes to editors:

1. To learn more about Copart UK, please visit [Copart.co.uk](https://www.copart.co.uk)

For more information, please call Karen Langley on 01234 762267 or email karen.langley@copart.com

Copart UK was established in 2007 and handles over 400,000 vehicles each year through online auctions for a variety of customers including finance companies, banks, dealers, fleets, rental car companies and the insurance industry; as well as franchised, independent and wholesale motor traders.

Members can choose salvage and non-salvage vehicles including agricultural and plant, HGVs, commercial vehicles, motorcycles and more; with thousands of vehicles available to bid on each day.

Copart was founded in the USA in 1982; and has locations throughout Asia, North and South America, the Middle East and Europe, including 16 locations across the UK. Copart is listed on NASDAQ and is a member of Standard and Poor's 500 index.

In 2015, Copart was ranked at the top of Deloitte's "The Exceptional 100" list of companies.

In 2019, Copart UK was awarded with the prestigious CCA Global Standard Accreditation by the Customer Contact Association.