



THE BRITISH VEHICLE SALVAGE FEDERATION



BVSF Activity Report May 2019

Welcome to the 36th edition of the BVSF's monthly activity reports. These, for the time being at least will take the place of the "old" monthly newsletter, will be less glossy but hopefully more informative as to what the BVSF are doing. They are issued at the end of each month/beginning of the following month (Unless this coincides with a quarterly eMagazine) to give an accurate account of the day to day running of the Federation and they will include a focus on a member at the end of the report.



MEETING LIST

16th May. DVLA Industry Liaison Group meeting.

The following subjects of interest to the Federation were discussed.

a)..Clean air zones and the ramifications therein. BVSF raised the matter of foreign vehicles in clean air zones free of charge and the dangers of electric vehicle charging as learnt at the BVSF Seminar.

b)..Autonomous Vehicles,

c)..Trailer registration. Currently 15,000 trailer registrations have successfully registered by 1,800 keepers.

The second DVLA meeting relating to CoD errors was postponed until July.

FUTURE MEETINGS IN JUNE

27th June. Management Committee meeting.

.....

OTHER MATTERS.

With the exception of CoD matters May has been a quiet month to make a change which has allowed for an almost seamless transfer to the new office. At the time of typing this newsletter the internet is still non-functional but it is promised by close of play on June 3rd. So, apologies in advance when this newsletter is late in arriving.

In case of doubt the BVSF office new address is shown below with phone numbers unaltered from 01303 814325 and mob 07976 395905.

BVSF

Chapel House
Canterbury Rd
Brabourne Lees
Kent TN25 6QS

.....



The CoD issue has taken a turn for the worse in late April and May and is sadly ongoing. A number of members have made human errors on returned CoD's which is quite natural. Being human, we can't help occasionally making a mistake. However, DVLA stopped accepting these as errors and simply rejected all requests for reversal of genuine cases. However, BVSF have gained an agreement to action these cases for any member whereby we theoretically by-pass the initial rejection and go straight to an investigation. These investigations currently are taking weeks, not days and are therefore causing huge issues for members who have inadvertently sold a vehicle for repair and then cod'd it in error which of course stops a V5c being applied for. I am currently dealing with 5 cases which have all been ongoing for weeks. I can confirm that I am very happy to try to resolve these cases for any member but need to ask that any emailed case MUST have images of the vehicle (Front, Back and Sides), with number plates showing front and rear. The stamped Vin Number and the separate Vin Plate and finally the V5c with relevant document references clearly visible. Without these the DVLA will not consider the request.

The meeting to discuss the DVLA's actions in these cases is now scheduled for July 2nd following which all members will be advised of the outcome.

I have been advised of some more cases of commercial categorisation by Insurers, in one case a severe under-bonnet fire categorised as N. This is now being challenged by the ATF involved. However, if this action fails I am very happy to assist further. Should any member have a case of what they believe is commercial categorisation then please let me know. We can now advise from a position of strength using the AQP qualification.

An email was received from a Management Committee member relating to a new vehicle provenance provider. Sections of that email are re-produced below.

"You may already be aware, but I have not heard many rumblings or concerns to date, I think this is a serious issue and should be addressed by the federation."

The link to the company is: <https://www.vcheck.uk/>

"In a nut shell they scrape the data of all the vehicles placed to auction on publicly available salvage websites, then store that data within their systems. It matters not that the vehicle is recorded or not, if it has been placed on a publicly available salvage website, then they will supply the images of said vehicle in their provenance report. I am advised that this



may also include eBay where the words ‘salvage/repairable’ are used in the description.”

“My other concern is around accountability of salvage categorisation, given that damaged vehicles within salvage providers platforms will fall into the public domain to be scrutinised”.

“Any car can be checked for free to determine if images are available – and for a small cost these images and a report will be provided.”

“I am advised that other provenance providers will follow suit given the value of this data to their customers.”

I admit that I too was suitably concerned by this action and decided that the matter should be discussed at the next M/C meeting in 3 weeks’ time. I also felt that the ABI should be advised. To date the ABI haven’t responded.

Should any member have concerns regarding the above then please forward these for discussion at the M/C meeting, I will of course report back after the meeting.

RPW

Following the AGM back in April when a representative from ECINS was a guest, a number of members expressed a interest in health care plans for employees. The following explains a little more.

Support your employees with their mental health

Taking time off work due to stress, depression or anxiety account for 57% of all working days lost due to ill health* The rise of mental health issues is not only serious news for those affected, but for employers it presents a significant risk to your business in terms of sickness absence and presenteeism.

Thanks to a new partnership between the BSVF and EC Insurance Services (ECIS), members can now take advantage of employee benefit packages that can help support your staff with mental health issues.



Give your employees someone to talk to

Through ECIS, members can access a private medical insurance scheme, provided by AXA PPP, which includes a free Employee Assistance Program that supports your employees with unlimited access to confidential telephone support 24 hours a day, 7 days a week.

Recent figures have revealed that the number of calls from male employees seeking mental health support has increased by 84% (May 2018 versus April 2019). Overall there was a 110% increase in EAP helpline calls regarding mental health from March 2018 to April 2019**

So why not look into what steps you can take to support your employees and help to minimise loss of productivity and sickness absence in your company? With flexible budget options you can build a plan that meets the needs of your business.

For more information or to request a quote for any of these packages, please contact Vicki Leslie at vicki.leslie@ecins.co.uk or call 07545 439 254.

* HSE Health and Safety at Work Summary Statistics for GB 2018

** <https://www.personalgroup.com/resources/blog/men-account-for-55-of-all-eap-counselling-calls>

FOCUS ON A MEMBER.

HILLS SALVAGE AND RECYCLING

One of the UK's leading vehicle salvage & recycling companies Their team prides themselves on their high levels of professionalism, expertise, customer service and environmental standards. From their state-of-the-art headquarters set in 11 acres, they provide a comprehensive range of services.

Hills have available salvaged or fully repaired vehicles or spare parts, additionally, access to hundreds of vehicles and parts in stock at any one time and each week delivering across the UK, Europe and the rest of the world.



Hills' promise to customers includes:

- All Makes and Models in stock
- 12 Month Warranty (Except Engines, Gearboxes, Transfer Boxes, Differentials & Axles)
- Friendly Service
- Help Desk
- Mail order – Next Day Delivery Service
- Free Trade delivery

Please browse their site for your requirements, however if you cannot find what you are looking for please call a member of their team who will be happy to deal with your enquiry on 01695 551978.

Company History

Hills started as a bodyshop with a garage forecourt over 50 years ago. Their operation has grown rapidly in recent years, initially at their site in Burscough and more recently new in East Gillibrands, Skelmersdale, conveniently located just off the M58.

They began delivering parts in 1997 and a mail order service began the following year. They are now one of the largest and most specialised services of their type in the UK. Furthermore, the move to the giant 11 acre site in Skelmersdale confirms this and redefines the professionalism of salvage and recycling business in Britain today.

They deal with the trade and public alike supplying recycled parts across the UK, Europe and internationally.

More recently known as the “Green Parts Specialist” with a great deal of work being done to push to the fore the gains to be made by utilising green parts in vehicle repairs.

IF YOU WOULD LIKE YOUR COMPANY TO BE INCLUDED AS A FOCUS ON A MEMBER, PLEASE FORWARD A 2-300 WORD INTRODUCTION (WHICH I WILL NO DOUBT EDIT) TO BE INCLUDED IN THE NEXT AVAILABLE EDITION.



Over and above the meetings and subjects listed is the “usual” day to day running of the Federation which certainly keeps me out of “Mischief” particularly with the office move so recently.

RPW