



## Copart gets stamp of quality with ISO 9001 accreditation

**Global leader in online vehicle remarketing, Copart UK, has been accredited with the ISO 9001 Quality Management System Standard, their second ISO achievement in less than a month.**



ISO 9001 is a globally recognised standard in quality that demonstrates best practice with products, services and operations and clarifies the means with which a business can manage its processes, people and resources to meet its quality goals.

After an in-depth three-day assessment, for which extensive evidence was required regarding all Copart's business operations, the accreditation was awarded with no further actions required.

This latest accolade for Copart comes only weeks after they were awarded the ISO 45001 accreditation for Occupational Health & Safety Management, further demonstrating their commitment to continuous improvement and operational excellence.

Stephanie Barnard, Head of Performance Management, Quality and Audit, said:

"We're very proud of the world-class level of service we provide to our customers and are delighted to receive this stamp of quality which recognises the robust, consistent and proven processes we have in place to meet their expectations. In short, our customers can be confident of our ability to do what we say we can do, and do it safely, consistently and effectively."

Jane Pocock, UK Managing Director, said:

"Today's customers are quite rightly becoming more demanding when it comes to the standard of service they expect from a business. At Copart, we don't just want to meet customer requirements, we strive to exceed expectations, and our strong focus on continual improvement is key to achieving this. We ensure the right people are in the right place to unify and strengthen our company mission, vision and values, and our newly formed Performance, Quality & Audit team work diligently to achieve the highest standards of operational effectiveness."



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**Notes to editors:**

1. To learn more about Copart UK, please visit [www.copart.co.uk](http://www.copart.co.uk)

For more information, please call Karen Langley on 01234 762267 or email [karen.langley@copart.com](mailto:karen.langley@copart.com)

Copart UK was established in 2007 and handles over 400,000 vehicles each year through online auctions for a variety of customers including finance companies, banks, dealers, fleets, rental car companies and the insurance industry; as well as franchised, independent and wholesale motor traders.

Members can choose salvage and non-salvage vehicles including agricultural and plant, HGVs, commercial vehicles, motorcycles and more; with thousands of vehicles available to bid on each day.

Copart was founded in the USA in 1982; and has locations throughout Asia, North and South America, the Middle East and Europe, including 16 locations across the UK. Copart is listed on NASDAQ and is a member of Standard and Poor's 500 index.

In 2015, Copart was ranked at the top of Deloitte's "The Exceptional 100" list of companies.

In 2019, Copart UK was awarded with the prestigious CCA Global Standard Accreditation by the Customer Contact Association.